



BOOKING CANCELLATION OR STAY INTERRUPTION INSURANCE

Flower offers double insurance with SART ASSURANCES.

HOW THE CONTRACT WORKS

Refund:

For stays in rented accommodation

- a) Cancellation over 30 days before the rental period begins:
25% of the amount of the rented accommodation
 - b) Cancellation 30 days or less before the rental period begins:
100% of the amount of the rented accommodation
- In case of a penalty: the amount that the insured party must pay to the Service Provider, contractually, within the limits indicated above

1. THE CANCELLATION INSURANCE shall handle the amounts indicated above in the following cases:

- 1 - Serious accident, illness or death affecting the insured party, his/her spouse or concubine, their ascendants, descendants, sons- or daughters-in-law, brothers, sisters, brothers- or sisters-in-law. The serious nature of the accident or disease will be certified by a medical authority.
- 2 - Property damage caused by an accident, fire, explosion or any natural event causing significant damage to personal estate, professional premises or main residence, occupied by the insured party and requiring its urgent and pressing presence so as to carry out the conservatory acts needed
- 3 - The permanent layoff of the insured party, his/her spouse or concubine insured by this contract, provided not having knowledge of the date of this event at the time this insurance has been taken out
- 4 - The modification or suppression of the holiday period initially granted by the employer. This cover shall be granted to salaried employees with over one year of seniority in the company at the time said insurance has been taken out except for self-employed professions, heads and legal representatives of companies as well as for part-time show business workers
- 5 - Unforeseen complications with regard to pregnancy, a miscarriage, delivery, therapeutic interruption of pregnancy and their consequences before the 7th month of pregnancy
- 6 - In the course of the journey needed to enter into enjoyment of the rented accommodation:
 - Traffic accident involving the insured party
 - Theft of the insured party's vehicle

Within 30 days prior to entering into enjoyment of the rented accommodation:

- a. Traffic accident, theft attempt leading to the immobilization of the insured party's vehicle and the impossibility for the garage to service the vehicle before the date of departure
- b. Total theft of the insured party's vehicle

In case of:

- A traffic accident, theft attempt bringing about the immobilization of the vehicle and the impossibility for the garage to service the vehicle before the date of departure
- Theft of the insured party's vehicle

The insured party shall be given the choice of the following indemnity:

- Either 100% of the amount of the rented accommodation (half-board or full-board accommodation)
- Or rent a replacement vehicle to go to the location of the stay: the indemnity shall be for a maximum of 80% of the

amount of the rented accommodation.

The insured party's cover shall go into force as soon as it signs up for the stay and shall end on his/her departure from the camping site at the end of his/her stay.

2 - INTERRUPTION OF THE STAY

This insurance shall cover, for the insured party, if the latter should so request, the reimbursement of the days invoiced not refunded by the underwriter or by the body in charge of the provision of services.

In case of medical repatriation or hospitalization of over five (5) days occurring during the course of the stay (covered by the insured party's automobile insurance), a replacement stay shall be granted to the insured party in the following conditions:

- A stay of the same time, for the same period, to be taken at the same site within 13 months of the occurrence of the event being covered.

The insured party's cover shall go into force on the day following the occurrence of the event.

CAUTION: For this insurance to go into operation, you must absolutely, contact the insurer, as soon as you learn of the occurrence, within 48 hours.

In case of an early departure, you must inform the head of the camping site accordingly.

This summary of cover, given for purposes of information, has no contractual value. The complete terms concerning the scope, terms and limits of this cover shall be available with the insurer on simple request.

3 - Amount of the premiums:

CANCELLATION + STAY INTERRUPTION INSURANCE

(location of the bare pitch)

- For a stay at a bare pitch: 10 Euros per period of 1 to 30 days

CANCELLATION + STAY INTERRUPTION INSURANCE

- For a stay in rented accommodation:
14 Euros per period of 1 to 7 nights, per accommodation

This insurance has been taken out with:

SART ASSURANCES

61 rue du Port - 33260 LA TESTE

Telephone: + 33 (0)5.56.54.32.17 Fax: + 33 (0)5.56.54.60.70

E-mail: annulresa@sart-assurance.com

The insured party also undertakes to provide all the documents and information requested by SART ASSURANCES related to the incident.

Subject to lapse, the insured party must comply with all visits and medical examinations by the controlling bodies of SART ASSURANCES.

In case of theft or damage, a receipt of any complaint filed must be provided so that a file can be opened.

CAUTION:

The information conveyed above has no contractual value. The General Terms and Conditions that govern this insurance (terms and application of cover) shall be provided to the party to be insured along with the stay voucher and can be conveyed before the departure.